

Customer service is always on.

Do business with NITAAC and you'll learn one thing quickly – the customer always comes first. We've geared our operations around your needs. Whether you're just beginning a solicitation and need help with research, or you've already placed a task or delivery order on one of our vehicles, NITAAC is committed to making sure you get answers faster, so you can keep your acquisition on track.

Anytime your acquisition staff need support, NITAAC Contract, Program and IT Specialists are readily available and easily accessible:

- Customized support from Contracting Officers and IT Specialists to assist with any contractual, technical and procedural question
- Complimentary SOW/PWS/SOO assessments; requirements are evaluated for scope, clarity and other factors to assure quality responses, and returned to customers within 24 hours
- Customer Support Center responds to inquiries within one hour

Complimentary Training

During NITAAC's complimentary training sessions, our training specialists will demonstrate how GWACs enable you to leverage buying power and increase productivity with NITAAC's electronic Government Ordering System (e-GOS). What's more, attendees can earn 2 Continuous Learning Points (CLPs).

Streamlined Ordering

NITAAC's secure, web-based electronic government ordering system (e-GOS) for competition management and awardee selection assists with streamlining the procurement process and gives you access to all of our qualified contract holders in one location. The system is easily accessed through the LOGIN button on our homepage: www.nitaac.nih.gov.

Any acquisition professional can use e-GOS to place their own orders, maintaining complete control over their requirements. Each customer can set their own schedule based on needs and complexity of requirements.

FAR guidance is built into the system, which can be used to manage every phase of the procurement process:

- Create Requests for Information (RFIs)
- Create and post solicitations, special notices and sources sought
- Organize question and answer periods
- Create amendments to solicitations
- Conduct discussions and negotiations
- Send post award notifications to offerors automatically

No special "Delegation of Procurement Authority" is required by NITAAC for customers to use our GWACs or e-GOS. Just log in, register and follow the easy steps.

Best Fit Assisted Acquisition Support Now Available

Finding what technology works best for your specific agency can be a long and arduous process, but it doesn't have to be. Talk to one of our warranted contracting professionals to nail down the best fit for your agency.

NITAAC delivers "best fit" support with warranted, FAC-C Level-III certified contracting professionals who handle your complete procurement life cycle from market research to closeout. We use agile acquisition techniques to fulfill mission-critical IT objectives for federal civilian and DoD agencies; crafting compliant solutions that deliver on time and within budget. Here's what you'll receive when you do business with NITAAC.

- Expertise in formulating and executing IT and professional acquisition service solutions
- Customized value added acquisition solutions
- Agile acquisition techniques
- Ability to handle any ceiling threshold
- Fast service at competitive prices

Superior IT to the warfighter, faster.

NITAAC has maintained a long, successful relationship supporting multiple arms of the DoD with defense IT acquisition needs. Don't think you can go outside of DoD internal contracts? Think again. If you are a DoD agency and looking for a fast, affordable and friction-free procurement process, NITAAC is the answer.

For more information or to schedule a free training, contact NITAAC today!



CIO·SP3
SERVICES / SOLUTIONS

CIO·SP3
SMALL BUSINESS
SERVICES / SOLUTIONS

CIO·CS
COMMODITIES / SOLUTIONS

Reimagining Acquisition

Can you imagine a single program that provides all of your IT acquisition needs? Stop imagining! NITAAC is the premiere IT GWAC program for all of your IT services, solutions, and commodity needs. With its unparalleled customer service, NITAAC offers the most streamlined and cost-effective GWAC program for government agencies.

OMB EXECUTIVE AGENT

✉ NITAACsupport@nih.gov

☎ **1.888.773.6542**

🏠 www.nitaac.nih.gov



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Reimagining Acquisition: Delivering Modernized IT to Every Agency

With over 20 years of experience in government-wide acquisition, we've learned a lot about innovation and have been in lock-step with the changing federal mandates and IT needs.

That's why, today, our suite of government-wide IT contracts are designed for everything IT from common products and services to large scale and complex solutions. Our customer service and contract teams are purposefully structured, as well, to quickly meet acquisition needs for both direct and assisted orders.

NITAAC has a history of meeting mission critical IT requirements across the entire spectrum of government with quality contractors; ease of ordering; value in rates, prices, and services; and speed in customer response.

You'll find that using a NITAAC government-wide acquisition contract (GWAC) is like having your own IT contract without the hassle of setting it up. You can easily customize the GWACs with terms and conditions unique to your agency, order any product or solution – real or imagined, and specify any acquisition strategy including agile development. We've reimagined the requisition process so you don't have to.

Between our contracts and customer services, NITAAC has reimagined the acquisition process to deliver everything IT in the most streamlined and friction-free way possible. And, because we're a designated Executive Agent of the Office of Management and Budget, we can do it with the highest quality solutions at fair and reasonable costs.

Quality and savings are built in.

NITAAC contract holders were selected from a diverse pool of industry leaders and innovators, vetted for their past performance, technical capabilities and expertise through a rigorous source selection process at the master contract level. This enables CO's to use simplified evaluations at the task and delivery order level, resulting in significant savings in time, money and resources.

Operating under Federal Acquisition Regulation (FAR) Part 16, GWACs deliver efficiencies in the following ways:

- No need to synopsis requirements (FAR Subpart 16.505(a)(1)) or post on FedBizOpps
- Streamlined ordering procedures are based on Fair Opportunity (FAR Subpart 16.505(b)(1)) vs. full and open competition
- Competition requirements in FAR Part 6 and the policies in FAR Subpart 15.3 do not apply (FAR Subpart 16.505(b)(i))
- No requirement to set a competitive range, which means CO's can engage in detailed communications with contract holders as long as each offeror is treated equitably
- Scoring/ranking proposals, and formal evaluation plans are not required (FAR 16.505(b)(v)(B))
- No protest on orders under \$10 million except on the grounds that the order increases the scope, period or maximum value of the contract (FAR Subpart 16.505 (a)(10)(i))
- Not subject to the Economy Act (Far Subpart 17.502-2(b))

When your agency places an order on a NITAAC GWAC, you are already starting with toughly negotiated labor rates and commodity prices. Competition at the task/delivery order level will drive costs even lower, enabling you to get the highest quality solution for the best possible value.

The speed of GWAC competition easily supports agile development and other innovative acquisition strategies, allowing an agency to revisit cost, schedule and technical assumptions and make informed decisions based on factual information rather than projections and estimates.

CIO·SP3 SERVICES / SOLUTIONS

Cutting-edge technology, streamlined acquisition and fast provisioning. These are the advantages of choosing CIO-SP3:

- \$20 billion contract ceiling
- Government-Wide Acquisition Contract for Everything IT
- 10-year IDIQ with a 15-year ordering period
 - 137 labor categories
 - Flexible contract types
- .65% Contract Access Fee

CIO·SP3 SMALL BUSINESS SERVICES / SOLUTIONS

Small Business Competition made easy. Reach your small business goals with the advantages of CIO-SP3 Small Business:

- \$20 billion contract ceiling
- Government-Wide Acquisition Contract for Everything IT
- 10-year IDIQ with a 15-year ordering period
- Five socioeconomic categories:
 - Small Business (SB)
 - Women-Owned Small Business (WOSB)
 - 8(a)
 - Service Disabled Veteran Owned Small Business (SDVOSB)
 - Economically Disadvantaged Woman Owned Small Business (EDWOSB)
 - Historically Underutilized Business Zone (HUBZone)
- .55% Contract Access Fee

CIO·CS COMMODITIES / SOLUTIONS

On-site or in the cloud. CIO-SP3 makes it easy to access IT Commodities and commodity- enabling Solutions:

- \$20 billion contract ceiling
- Government-Wide Acquisition Contract for Everything IT
- Five-year IDIQ with a 5-year optional period
- Access to both OEMs and VARs
- Five socioeconomic categories
 - Small Business (SB)
 - 8(a)
 - Service Disabled Veteran Owned Small Business (SDVOSB)
 - Economically Disadvantaged Woman Owned Small Business (EDWOSB)
 - Historically Underutilized Business Zone (HUBZone)
- .35% Contract Access Fee

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